



WINERYCONNECT
INDUSTRY-EXPERT TECH SUPPORT



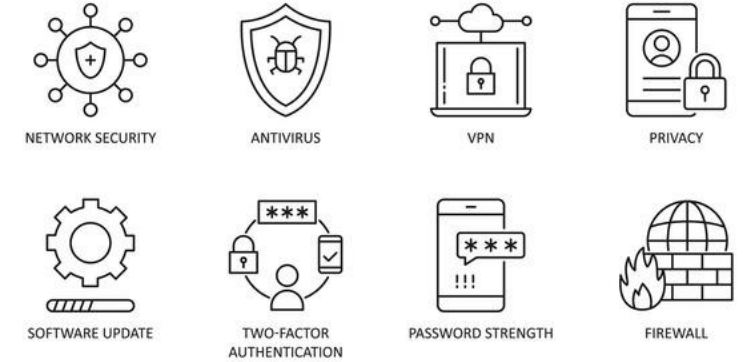
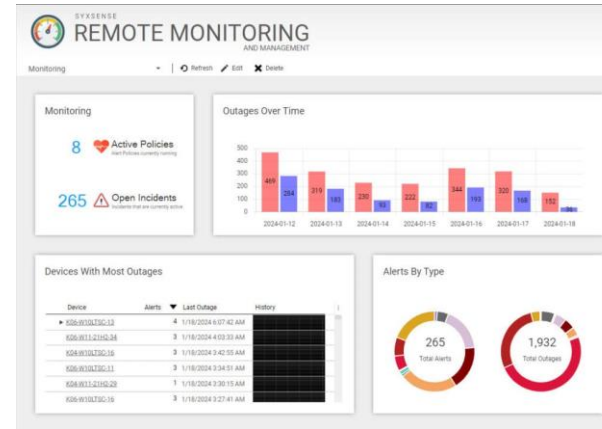
WINERYCONNECT
GRAPESQUAD



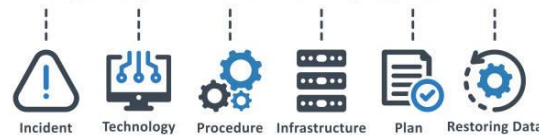


IT's Total Care Group Plan

“Traditional” IT is Complex for Manufacturers



DISASTER RECOVERY



Data Mastery

Cloud Business Technology is Complex

Constant Contact®



tock



FAREHARBOR

Commerce7

WINE DIRECT

VINOSHIPPER

SOVOS
ShipCompliant

Google Workspace



Microsoft 365

ZOHO

insightly



InnoVint

vintrace



intuit
QuickBooks®
Online



billgenie

Wineries are Complex



vintrace 

 InnoVint

 | PROCESS 2 WINE

Production Control



Regulatory Reporting, Business Intelligence



Wholesale

TrueCommerce
Nexternal

WooCommerce  shopify

eCommerce



Online



Point Of Sale



Tasting Room



Restaurant



Events



IT's Total Care Group Plan is Simple

- Bespoke Winery “Managed Service Provider” (MSP)
- Unlimited Remote monitoring and support
 - Revel Network, Wi-fi, and other infrastructure
 - Payment processing (rates, PCI compliance)
 - Data cleansing and management
 - Custom reporting (e.g., customer segmentation)
- Select Centralized Services Included
 - Revel Guard Canopy
 - Our Software
 - CommerceConnect Fabric (CCF)
 - CCF Rewards Club
 - SavorConnect Guestbook
 - Other General IT services:
 - General Remote Management and Monitoring (Antivirus updates, etc.)
 - Industrial Wi-Fi hardware and monitoring
 - PCI compliance assistance
 - Password Management
 - Email security
- Individual Quarterly Business Reviews
 - Formal IT planning, execution, and monitoring
 - Cloud Business system evaluation, selection, optimization
 - IT roadmap progress reporting
- Group Business Reviews
 - Joint meeting with other plan members
 - Evaluate Centralized Services, other common needs
 - Periodic or on demand
 - Unified Voice (e.g., to Revel, Nexternal, other cloud solutions)
- Flat Monthly Fee



Total Care Plan Data Package



- Individual client portals
- Strategic and operational reporting
- Revel data extraction
- Custom reports driven by group requirements
- Individual custom client reports
- Group benchmarking reports
- Select systems integrations and automations

Professional Services (Not Included in TCP Subscription)

- Project basis or long-term engagements
- Thorough business analysis and requirements definition
- Custom software development
- Custom system integrations and automations
- Formal deep dive technology assessments





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Contact Us

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