IT's Total Care Group Plan is Simple

- Bespoke Winery "Managed Service Provider" (MSP)
- Unlimited Remote monitoring and support
  - Revel Network, Wi-fi, and other infrastructure
  - Payment processing (rates, PCI compliance)
  - Data cleansing and management
  - Custom reporting (e.g., customer segmentation)
- Select Centralized Services Included
  - Revel Guard Canopy
  - Our Software
    - CommerceConnect Fabric (CCF)
    - CCF Rewards Club
    - SavorConnect Guestbook
  - Other General IT services:
    - General Remote Management and Monitoring (Antivirus updates, etc.)
    - Industrial Wi-Fi hardware and monitoring
    - PCI compliance assistance
    - Password Management
    - Email security

- Individual Quarterly Business Reviews
  - Formal IT planning, execution, and monitoring
  - Cloud Business system evaluation, selection, optimization
  - IT roadmap progress reporting
- Group Business Reviews
  - Joint meeting with other plan members
  - Evaluate Centralized Services, other common needs
  - Periodic or on demand
  - Unified Voice (e.g., to Revel, Nexternal, other cloud solutions)
- Flat Monthly Fee