



WINERYCONNECT
Experience IT



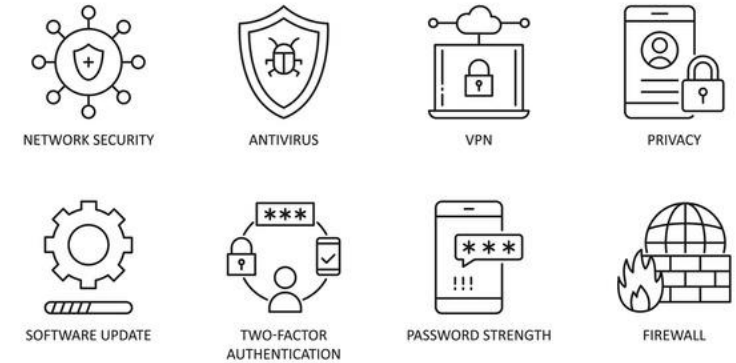
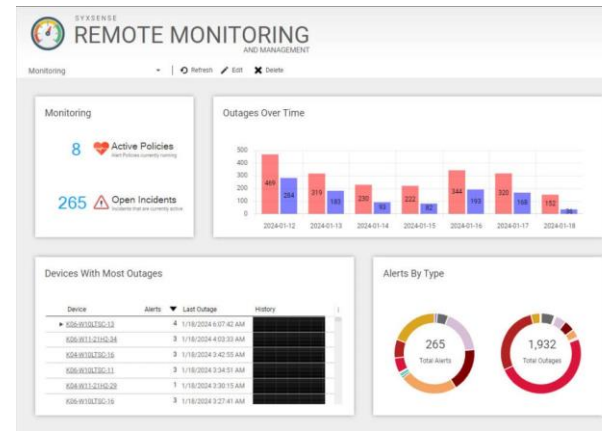
WINERYCONNECT
GRAPESQUAD



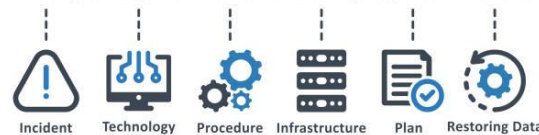


IT's Total Care Group Plan

“Traditional” IT is Complex for Manufacturers



DISASTER RECOVERY



Data Mastery

Cloud Business Technology is Complex

Constant Contact®



tock



FAREHARBOR

Commerce7

WINE DIRECT

VINOSHIPPER

SOVOS
ShipCompliant

Google Workspace



Microsoft 365

ZOHO

insightly



InnoVint

vintrace



intuit
QuickBooks®
Online



billgenie

Wineries are Complex



vintrace 

 InnoVint

 | PROCESS 2 WINE

Production Control









Regulatory Reporting, Business Intelligence

| | |
|---|---|
|  <p>Wholesale</p> |  <p>Online</p> |
| <p>TrueCommerce Nexternal</p> <p>WooCommerce Shopify</p> <p>eCommerce</p> |  <p>Tasting Room</p> |
|  |  <p>Restaurant</p> |
| <p>Point Of Sale</p> |  <p>Events</p> |



IT's Total Care Group Plan is Simple

- Bespoke Winery “Managed Service Provider” (MSP)
- Unlimited Support
 - Attentive and responsive Grape Squad help desk
 - Remote Management and Monitoring of Revel Network, Pandora CloudCover, Wi-fi, and other infrastructure
 - Payment processing (rates, PCI compliance)
 - Data cleansing and management
 - Custom reporting (e.g., customer segmentation)
- Select Centralized Services Included
 - Revel Guard Canopy
 - Our Software
 - CommerceConnect Fabric (CCF)
 - CCF Rewards Club
 - SavorConnect Guestbook
 - Other General IT software:
 - Remote Management and Monitoring tools
 - Industrial Wi-Fi hardware and monitoring
 - Password Management
 - Email security
- Individual Quarterly Business Reviews
 - Formal IT planning, execution, and monitoring
 - Cloud Business system evaluation, selection, optimization
 - IT roadmap progress reporting
- Group Business Reviews
 - Joint meeting with other plan members
 - Evaluate Centralized Services, other common needs
 - Periodic or on demand
 - Unified Voice (e.g., to Revel, Nexternal, other cloud solutions)
- Flat Monthly Fee



Total Care Plan Data Package



- Individual client portals
- Strategic and operational reporting
- Revel data extraction
- Custom reports driven by group requirements
- Individual custom client reports
- Group benchmarking reports
- Select systems integrations and automations

Professional Services (Not Included in TCP Subscription)

- Project basis or long-term engagements
- Thorough business analysis and requirements definition
- Custom software development
- Custom system integrations and automations
- Formal deep dive technology assessments





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Contact Us

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